

Fact sheet

Get started on the NSW Digital Pet Registry

Create a NSW Pet Registry account

Create an profile on the NSW Digital Pet Registry website www.petregistry.olg.nsw.gov.au

Simply sign in with your existing MyServiceNSW username and password.

Don't have a MyServiceNSW account?

Create an account on the Service NSW website www.service.nsw.gov.au

You will need 2 forms of valid identification

Link my pet

I can't see my pet when I sign in

Use your pet's microchip number to link them to your NSW Digital Pet Registry account.

For linking to be successful, your details must match the details on the pet's record.

- full legal first and last name, **and**
 - mobile number, OR
 - email address.
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Changing contact details to link your pet

Link my pet will automatically use the contact details in your NSW Digital Pet Registry account.

To help the system match your pet's record, you can provide an alternate email address or mobile number.

After linking, verify that the NSW Pet Registry contact details match your current contact details. These details are used when a missing pet is found.

Full legal name does not match pet's microchip record

Legal names cannot be changed online. Requests to change a name must be made to the NSW Pet Registry helpline with the necessary documentation. If an owner's details differ from the name on the pet record, they must contact the NSW Pet Registry Helpdesk and provide documentation.

- proof of identity
- statutory declaration as proof of ownership

For more information please contact the NSW Pet Registry Helpline

P: 1300 134 460

E: pets@olg.nsw.gov.au

W: petregistry.olg.nsw.gov.au